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Date/Signature of the account holder (same person as the or This part is filled out by the transportation company.	rderer) 🗶								

# Information on data protection

### Person responsible

The Regionalverkehr Münsterland GmbH (RVM) is the entity responsible for collecting and processing your data. The appointed Data Protection Officer is Mr Markus Scheffer. Should you have queries on the processing with regard to your subscription, please contact us: Regionalverkehr Münsterland GmbH, Krögerweg 11, 48155 Münster. You can also contact us via email on info@wvg-online.de. You can contact the Data Protection Officer on: Markus. Scheffer@wvg-online.de.

#### Collection of data

For contractual reasons, we require personal data from you in order to execute the subscription contract. This data is necessary in order to fulfil the following contract components: subscription orders, payment processing, credit assessments, sending of tickets and, if applicable, the processing of cancellations and reimbursements within the scope of the contractual relationship. The postal contact data (surname, first name, postal address) may be used for advertising mail via post for the purpose of increasing customer loyalty and for market research. In the same way, your email address can be used from a business relationship with you for advertising approaches. You can object to the use of your data for advertising purposes at any time, see the section "Rights of the persons affected".

#### Deletion of data

We save your data for as long as it is required for the fulfilment of your contract, unless particular obstacles such as legal storage deadlines contradict this. In such cases, the data is blocked and deletion shall take place after expiry of the appropriate deadline.

#### Recipient of data

Your personal data shall not be forwarded on, sold or transmitted in any other way to third parties, unless this is necessary for the purpose of contract processing, for example regarding credit rating enquires from a credit agency or, in case of payment defaults, from debt collection and legal service providers for the recovery of accounts receivable. The recipient is regularly a processor dependent on instructions (e.g. a printing company) or a person involved in the execution and fulfilment of the contract. Transmission outside these contractual relationships shall only take place if you issue us with your express consent.

## Rights of the persons affected

- You can request information regarding which of your personal data is stored.
- You can request the correction, deletion and blocking of your personal data as long as this is legally permitted and possible within the scope of an existing contractual relationship.

You have a right to appeal to the State Data Protection Supervisory Authority responsible for the local and subject-related jurisdiction.

You have the right to data portability.

You can have your customer account deleted.

You can object to advertising approaches (advertising objection).

A letter to Regionalverkehr

Münsterland GmbH, Krögerweg 11, 48155 Münster or an email to: info@wvg-online.de is sufficient for the purpose of objection.

### Confidentiality of the communication

The transmission of data and emails normally takes place unencoded in the Internet, and is therefore not protected against external interventions. Because the confidentiality of the transferred information cannot be guaranteed during transmission of a contact request sent to us via email, we recommend that you send confidential information exclusively by post.

Status 22.03.2018



Münsterland

Mobiticket for recipients of benefits in accordance with the German Social Welfare Law for asylum seekers



Einfach hin und weg



## Information on the tickets

As a recipient of benefits in accordance with the German Social Welfare Law for Asylum Seekers, you can use the bus and rail at a low price. There is a matching ticket for every age.

## How can you apply?

- Select the matching ticket in the order form.
- · Please fill out the order form and the SEPA direct debit mandate completely and sign both.
- The receipt of benefits and the order form is to be confirmed by the authority responsible for you.
- The order form. SEPA direct debit mandate and confirmation must be at RVM at the latest by the 15th of each month. The ticket will be sent by mail as of the following month.

## Good to know

- Valid on all buses and commuter trains in the territory that applies for your ticket.
- For lines that are further away, there are so-called "AnschlussTickets" (connecting tickets) at a clearly reduced rate (can be purchased from the bus driver or at the ticket vending machine).
- The ticket cannot be transferred to someone else (it only applies for the imprinted person).
- The direct debit is made from your bank account at the beginning of every month (sign the SEPA direct debit mandate!).
- With a new order, up to 3 tickets are sent to you. After this, the tickets are sent quarterly, i.e. in March, June, September and December, in each case up to 3 tickets.

## Changes in your personal data:

Please inform us in writing regarding your changes. A change in your banking details must be present by the 15th of a month, so that they can be used as of the following month.

## Loss of Ticket:

With a fee of €6.00/month, you will receive a replacement. The fee will be booked off your bank account in the following month.

## This is how the subscription ends:

- Written termination at RVM, giving one month's notice, at the latest until the 15th of the previous month.
- Return of all tickets for the period as of termination, with the letter of termination.
- RVM is to be informed immediately regarding the discontinuation of the receipt of social benefits, and the ticket is to be returned immediately!
- Repeated chargebacks due to insufficient funds on the bank account can result in termination. In this case you must return the tickets.



Additional information and address for the order: RVM Regionalverkehr Münsterland GmbH Laggenbecker Straße 90 • 49477 Ibbenbüren Abo-Hotline: 05451 / 9428-26 E-Mail: mobiticket@rvm-online.de www.rvm-online.de www.westfalentarif.de

# Following subscription tickets are significantly less expensive

## **Confirmation regarding receipt of one of the Mobitickets**

## Consent to transmission of data

### I declare:

The responsible authorities of the district and cities and municipalities as well as RVM Regionalverkehr Münsterland GmbH are allowed to exchange and compare my social information among one another. This may only be done to verify my entitlement for the Mobiticket.

They may exchange the following data:

- · Surname, first name, date of birth, address
- · The information whether I am currently receiving social benefits (without information on the reason and the amount of the benefits)
- · Approval period for which the benefits have been authorised

withdraw my permission for to other authorities.	/ I	•	•	•				
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